

HONDA CENTER AND ANAHEIM DUCKS GEAR UP WITH TITAN HST

The Honda Center in Orange County, CA is a premier host to numerous concerts, games, and events year round. With over 4,000 events since the facility was built, the arena has seen over 43 million people participate in the action. The facility is also home to the 2007 Stanley Cup champions, the Anaheim Ducks. With the diverse events, teams, and crowds throughout the year, it is critical to communicate information efficiently, in real-time and redundantly.



CHALLENGE



Unify communication for the 650,000-square-foot Honda
Center between staff and vendors.



Add an extra layer of security protocols to games, concerts, and other events hosted at the arena.



Bridge language barriers and communicate when networks are down or overloaded.

OVERVIEW

Titan HST provides instant, two-way mass communication and incident reporting for any industry, including venues, stadiums, and more! The platform is simple to use, easy to implement, and customizable to fit the needs of any site. With redundant notification methods, Titan HST's solution increases situational awareness and information dissemination, reducing response times.



Vic Merjanian, CEO and Founder

"At Titan HST, we understand the complexities venues face to provide a safe and exciting guest experience. We are thrilled to bring a solution that empowers all guests, vendors, and staff to participate at the touch of a button."



BENEFITS

TITAN HST'S NEXT-GEN TECHNOLOGY ENSURES:

- Venues can send and receive important information during incidents when networks are down or crowded over Mesh Networking.
- Venues can locate people who need assistance in zero-visibility situations using Augmented Reality.
- Message content is translated automatically in 22 different languages through Real-Time Language Translation.



Quinn Mackin

ocV!BE Center VP & Assistant General Manager. "The Honda Center and Titan HST share core values when it comes to providing safe and state-of-the-art technology for guests and staff. We look forward to implementing more of the platform and finding new use cases to support our facility"

SOLUTIONS

To increase awareness and improve communication around the Honda Center, Titan HST provides three simple solutions:



See Something, Say Something

Staff and guests are empowered to download the app and report incidents as they happen by simply scanning a QR Code! They will instantly be prompted to enroll and can connect with security personnel to communicate details about the incident.



Mass Broadcast Messaging

The Honda Center can communicate information quickly and efficiently directly to staff, vendors, and guests to provide facility information, updates, and more via mobile app, web portal, text message, email, auto-call, signage, and social media.



Custom Integrations

Titan HST's technology works with your existing environment and systems that are already implemented at your site to share incident information, sync contact information, and more automatically.

RESULTS:

Locate individuals requesting help faster in crowds and poor visibility

Ensures staff members and fans receive important messages through multiple, redundant channels

Unify data management with information sharing across multiple platforms